

# MINIMAX ONLINE PORTAL USER GUIDE



605 Education Road
Cornwall, Ontario, K6H 6C7

# PEACE OF MIND TRANSPORTATION

From our family to yours.



# Step 1: Rate Quote and Transit Time

This is the first step in booking your shipment. Follow the instructions below to ensure you receive an accurate quote.

# **Required Fields**

All fields marked with a red asterisk (\*) are mandatory and must be completed before proceeding.

#### Instructions:

#### 1. Pickup Information

- Enter the **Pickup Postal Code** and the corresponding City should appear.
- Ensure the postal code is in the correct 6-digit Canadian format (e.g., K0C2A0).

# 2. **Delivery Information**

- Enter the **Delivery Postal Code** and corresponding City should appear.
- Again, use the correct 6-digit format.

#### 3. Shipment Details

- Fill in the number of Pieces, Pallets, and Positions.
- Provide accurate Weight, Length, Width, and Height of the shipment.
- Choose the correct **Units** (e.g., lbs, inches) from the dropdowns.

#### 4. Declared Value

• Optional field – enter the declared value of your shipment for insurance or liability purposes (if applicable).

#### 5. Accessorial Charges

- Located below the main form, these are optional additional services.
- They are grouped into:
  - Pickup Services (e.g., Airport Pickup, Floor Pickup)
  - Transit Services (e.g., Dangerous Goods, Heated Service)
  - Delivery Services (e.g., Home Delivery, Military Base Delivery)
- Select all that apply to your shipment.

#### 6. Submit for Quote

- Once all required fields are completed, click the **Get Quote** button at the bottom of the page.
- To reset the form, click Start Over.



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□ SMALL TRUCK DELIVE	RY			
All quotes are su	bject to audits which include classifications a	nd weight verification.		
	Start Over Get Quote			

# **Step 2: Saved Rate Quote**

After submitting your shipment details, you will be taken to the **Saved Rate Quote** page. This page provides an estimate based on the information you entered in the previous step.

# What You'll See:

- Quoted From / To: Displays the origin and destination locations.
- For User: Your username as registered in the portal.
- Customer #: Your customer number.
- Business Days: Estimated number of transit days.
- Estimated Delivery Date: Based on today's date and standard transit time.



Note: All rate quotes are estimates and are subject to audit and inspection. Additional charges may apply based on actual shipment characteristics.

#### Other Information:

- Service Type: Displays the selected or default service level (e.g., Normal Service).
- Quote Number: A unique number tied to this rate quote. Make note of it for reference.
- **Email Option:** You can email the quote to yourself or a colleague by entering an email address and clicking **Send Email**.

#### **Next Actions:**

- BOL Request: Click this to move forward and generate a Bill of Lading based on this quote.
- Get Another Rate Quote: Returns you to the Rate Quote page if you'd like to start a new quote.



# Step 3: Update Bill of Lading (BOL)

Once your rate has been confirmed, the next step is to generate the **Bill of Lading (BOL)** — a required document for all shipments.

# **Required Fields**

As with previous steps, all fields marked with a red asterisk (\*) are mandatory.

#### How to Fill Out the BOL:

# Shipment Date

Defaults to today's date, but you may select a future shipping date.

# Shipper Info



- This section auto-fills based on your account.
- Confirm or update the:
  - Name
  - Address
  - Contact Name and Number
  - Postal Code and City

You can click "Add to Address Book" to save for future use.

# Consignee Info (Receiver)

Select or enter the receiving company's details:

- Name, Address, Postal Code, City
- Contact Name and Number
- Use the Address Book to quickly retrieve saved locations.

### **Reference Numbers**

- Enter any **BOL** # or **Purchase Order** # for tracking or internal use.
- You can also include Pickup and Delivery Instructions if needed.

# Shipment Payment

- Select the correct billing party (e.g., your company, the receiver, or third party).
- This is tied to the account number listed on your profile.

#### Entered By

- This will auto-fill with your contact information.
- You can edit if needed and update the Email List for notifications.

# **Shipment Details**

This section will **automatically populate** based on the information you entered during the **Rate Quote** step — including:

- Number of Pieces
- Pallets
- Positions
- Weight
- Dimensions
- Freight Description

# Special Services (Accessorials)

- Choose any services that apply (e.g., Small Truck Pickup, Dangerous Goods, Home Delivery).
- These match the options you selected in the Rate Quote stage.

# Shipment Notifications



This section allows you to receive status updates for your shipment via email.

You can choose to be notified when key events occur, such as:

- BOL Created
- Picked Up
- Appointment Set
- Out for Delivery
- Enroute
- Delivered

You can assign notifications to be sent to the **Shipper** or **Consignee** by checking the corresponding boxes.

# Custom Notification Recipients

If you'd like to send notifications to other recipients, click "Update Email List."

- This will take you to a new page where you can:
  - Add custom email addresses
  - Remove outdated contacts
  - Manage your notification list for future shipments

Once saved, these email addresses will be selectable for future use without needing to re-enter them.





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# **Step 4: Shipment Review**

The **Shipment Review** page is your final chance to check and confirm all the details of your shipment before scheduling pickup or finalizing the Bill of Lading.

# What's Displayed:

# Shipper & Consignee

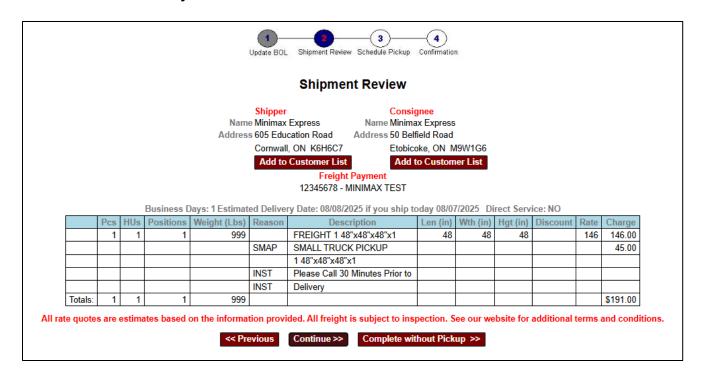
- Shows the full name, address, and postal code for both shipper and consignee.
- Use Add to Customer List if you'd like to save this address for future shipments.

# = Freight Payment

· Confirms the selected payment account and terms.

#### Transit Information

- Business Days: Estimated transit time.
- Estimated Delivery Date: Based on dates entered.



# **Step 5: Confirmation & Shipping Labels**

This is the final step in the booking process. Your pickup has now been scheduled, and you will receive a **Minimax Tracking Number** for this shipment.



# What to Do Next:

- 1. Print the Bill of Lading (BOL)
  - Click View and Print the Bill of Lading to generate the document.
  - Provide this BOL to the driver at pickup.

The BOL is a legal document that outlines the details of your shipment.

- 2. Print Shipping Labels
  - Click View and Print Shipping Labels to generate labels for your freight.
  - Attach one label to each handling unit (minimum one per skid) to ensure accurate tracking and delivery.
- 3. Optional Actions
  - View and Print the Shipment Review Page for your records.
  - Create Another Pickup and BOL if you need to schedule another shipment.

